

This survey must be completed and submitted on-line using the following link:
<http://www.kan-eddata.org/sitesurvey/>

Kan-ed 2.0 Site Survey



Overview / General Instructions

The purpose of this survey is to gather information regarding your organization and its requirements for the Kan-ed 2.0 network. This site survey is the third and final step in the process to contact to Kan-ed 2.0. You have received access to this form because you have successfully completed all other steps in the process. The information provided in this survey will be used to assign a site profile and gather information such as contacts, addresses, and current technology deployments that will be useful to Kan-ed as organizations are connected to the 2.0 network. Please note that a site survey must be completed for each site that will need a direct physical connection to the Kan-ed network.

Sections 2 - 5 of this questionnaire request very specific technical information and will require input from your technical support staff to complete. Please also consult your technical support groups to verify answers before final submission of this survey. At any time you may click the *Save & Continue Later* button at the bottom of each section. This will save your current responses and exit the survey for now. You will be sent an email with a link and password that will allow you to return to the site survey where you left off. You may also wish to print a hard copy of the entire survey by downloading the following PDF file ([sitesurvey.pdf](#)). This hard copy may be used to help gather responses but the information itself must be submitted using this on-line system.

A list of frequently asked questions related to technical aspects of the Kan-ed 2.0 network can be viewed here: http://www.kanren.net/ke_faq/. Also, frequently asked questions related to site survey responses along with contact information can be found here: <http://www.kan-eddata.org/sitesurvey/faq.php> (Note: Links will open in a new browser window or tab).

The survey is split into the following sections:

1. **Contact Information** - Requests hours of operation; tax exemption #; administrative, billing, technical, video, and user support contacts; and shipping and demarcation (equipment location) addresses.
2. **Organization Profile Selection** - Which Kan-ed 2.0 services interest your organization?
3. **Wide Area Network Requirements** - Characteristics of your organization's WAN connections.
4. **Local Area Network Information** - Characteristics of your LAN environment.
5. **Real-Time Video Setup** - Details of your organization's configuration of real-time (h.323) video equipment.

Use the buttons below to navigate through this survey. These also will appear at the bottom of each section of the survey.

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If you have any questions about this form, see the [site survey faq](#) (this link will open in a new browser window or tab)

Section 1: Contact Information

Member Name:
Branch / Site Name:

Hours of Operation & Tax Exemption Number

Which of the following best describes your organization?	<input type="radio"/> Hours of operation are limited to fewer than 20 hours per week. <input type="radio"/> Hours of operation are limited to one or more days Monday through Friday, between 7:00 a.m. and 9:00 p.m. <input type="radio"/> Hours of operation include weekends (4 or more days per week) but we are not a 24x7x365 organization. <input type="radio"/> We are a 24x7x365 organization but only have staff available Monday through Friday during normal business hours. <input type="radio"/> We are a 24x7x365 organization and have staff available all days at all times.
What is your organization's tax exemption number?	<input type="text"/> (e.g. 12-3456789)

Points of Contact

The following points of contact will be associated with this connection to the Kan-ed 2.0 network. Some information may already be displayed in the boxes based on information Kan-ed has on file. Please correct any errors and insert information for missing data. Use the *Copy Data From* drop-down to duplicate data from a previous contact. This will facilitate sites that may need to list the same contact multiple times.

Administrative Contact - Used as the highest authority regarding a site's connection. This person is typically a superintendent, principal, chief information officer, President, CEO or some other high ranking official.

Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No
This person can authorize / request billing changes to my organization's connection.	<input type="radio"/> Yes <input type="radio"/> No

Billing Contact - Used if/when billing, tax exempt status, or e-rate question arise.

Copy Data From	<input type="text"/> (overwrites existing data for this contact)
Title:	<input type="text"/>
First Name:	<input type="text"/>

Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request billing changes to my organization's connection.	<input type="radio"/> Yes <input type="radio"/> No

Primary Technical Contact - Considered the highest level authority on technical issues at your site. This person is typically a chief information officer, chief security officer, or other technical staff member. Some information may already be displayed in the boxes based on information Kan-ed has on file. Please correct any errors and insert information for missing data.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No

Secondary Technical Contact - Typically your backup contact when the Primary Technical Contact is not available. This person is typically a network administrator, systems administrator, user support services representative, or other technical staff member.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>

Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No

Primary Video Contact - Utilized when issues arise with site video hardware or software configuration. Typically, this person is the site distance learning coordinator. You may also list the video support staff of applicable video consortiums.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No

Secondary Video Contact - Utilized when issues arise with site video hardware or software configuration. Typically, this person is an assistant to the distance learning coordinator or a teacher / librarian who interacts with video hardware much of the time. You may also list the video support staff of applicable video consortiums.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No

End User Support Contact - Utilized when trouble reports or requests are outside the realm of the contacts listed above. Often, this contact points to the general Help Desk or Help Desk Manager.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
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Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Phone #:	<input type="text"/>
Email Address:	<input type="text"/>
This person can authorize / request service-impacting changes to my organization's connection	<input type="radio"/> Yes <input type="radio"/> No

Addresses

The following addresses will be used when shipping to or communicating with your site.

Mailing Address - This address will be used for general Kan-ed informational mailings.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Title:	<input type="text"/>
First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>

Shipping Address - This address will be used for all UPS / FedEx / USPS equipment shipments (i.e.: routing hardware).

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>
Address 3:	<input type="text"/>
Attention / Care of:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>

Address of Demarcation - This is the exact address and location where circuit provider equipment will be installed. Please be as specific as possible. Including color codes used to identify cabling and other identifying characteristics can be very helpful.

Copy Data From	<input type="text"/> <i>(overwrites existing data for this contact)</i>
Address 1:	<input type="text"/>
Address 2:	<input type="text"/>

Address 3:	<input type="text"/>
City:	<input type="text"/>
State:	<input type="text"/>
Zip Code:	<input type="text"/>
Comments / Additional Detail (e.g. name of room, floor, building, color-codes, etc.):	<input type="text"/>

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If you have any questions about this form, see the [site survey faq](#) (this link will open in a new browser window or tab)

Section 2: Organization Profile Selection

Please select the profile that *best fits* the needs of your organization. This will help identify which services your site will utilize. We realize that you were asked to select a profile in the service initiation form you submitted previously. This is your opportunity to finalize your profile selection.

<input type="radio"/> Profile A	<input type="radio"/> Profile B	<input type="radio"/> Profile C
<ul style="list-style-type: none">• Internet 1• Internet 2• Real-time Video Services• NO Firewalling• NO Web/URL Filtering	<ul style="list-style-type: none">• Internet 1• Internet 2• Real-time Video Services• Centralized Firewalling• Centralized Web/URL Filtering	<ul style="list-style-type: none">• NO Internet 1• Internet 2• Real-time Video Services• NO Firewalling• NO Web/URL Filtering

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If you have any questions about this form, see the [site survey faq](#) (this link will open in a new browser window or tab)

Section 3: Wide Area Network Requirements

1. My connection to the Kan-ed 2.0 network will be (select one):

- 1.5Mbps (1 x T1)
- 3.0Mbps (2 x T1)
- 4.5Mbps (3 x T1)
- 6.0Mbps (4 x T1)
- 7.5Mbps (5 x T1)
- 9.0Mbps (6 x T1)
- 10Mbps (Fractional DS3/T3)
- 10.5Mbps (7 x T1)
- 12.0Mbps (8 x T1)
- 15.0Mbps (Fractional DS3/T3)
- 20.0Mbps (Fractional DS3/T3)
- 30.0Mbps (Fractional DS3/T3)
- 45.0Mbps (Full DS3/T3)
- Greater than 45.0Mbps (I need to speak with a Kan-ed representative)
- My connection speed and technology has not been determined at this time (please select one of the following):
 - I am most interested in connections from 1.5Mbps - 3.0Mbps.
 - I am most interested in connections from 3.0Mbps - 12.0Mbps via multiple T1s.
 - I am most interested in connections from 10Mbps - 45.0Mbps via DS3/T3 technology.

2. My connection to the Kan-ed 2.0 network will be using the following Kan-ed Authorized Provider (KAP):

- AT&T
- City of Chanute (peered community-based network)
- CoffeyCAN (peered community-based network)
- Cox Communications
- Craw-Kan Telephone Coop., Inc.
- Cunningham Telephone Company, Inc.
- DISC/KanWIN (peered network - state agencies only)
- Eagle Communications, Inc.
- EMBARQ
- Fox Computers Inc. - DBA KansasNet
- Golden Belt Telephone Assoc. Inc.
- Gorham Telephone Company
- H & B Communications, Inc.
- Hubris Communications, Inc.
- KanREN (peered network)
- Mutual Telephone Company
- Network Tool and Die Company, Inc.
- Nex-Tech, Inc.
- Peoples Telecommunications, LLC
- Pioneer Communications
- S&A Telephone Co., Inc.
- South Central Telephone

- Sunflower Telephone Co. DBA FairPoint Communications
- The World Company DBA Sunflower Broadband
- Twin Valley Telephone
- TwoTrees Technologies
- Wheat State Telephone, Inc.
- Wilson Telephone Co., Inc. DBA Wilson Communications

3. Regarding border router management, please select the option that best fits your organization:

- My organization is responsible for border router management.
- Management of border routing equipment is outsourced to a consultant.
- My Internet Service Provider manages my border router.
- Kan-ed currently manages my border router.

4. Does your organization maintain any IPSec tunnels to other sites currently?

- Yes
- No

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Section 4: Local Area Network Information

1. Does your organization currently employ a stateful firewall?

- No
- Yes

Brand: (e.g. Cisco)

Model: (e.g. ASA550)

Software Version: (e.g. 3.2.4)

2. Does your LAN utilize Network Access Translation?

- No
- Yes

Internal IP Range: (e.g. 10.10.10.0/24)

3. Does your organization currently host any publically available servers?

- No
- Yes

- HTTP(s) (WWW)
- Domain Name System (DNS) - Local Resolver Only
- Domain Name System (DNS) - Hosting Forward Zones Locally
- Domain Name System (DNS) - Hosting Reverse Zones Locally
- Blackboard [Courseware Server]
- Powerschool [Courseware Server]
- SMTP (Email)
- FTP (File Server)
- Other(s):

If you marked "yes" to question 3 above, please note that Kan-ed will be in touch with you to gather more specific information prior to connecting to Kan-ed 2.0.

4. Does your organization firewall real-time video (h.323) equipment?

- Yes, using the firewall listed above.
- Yes, and the devices are NAT'd.
- There is a firewall in-line but rules have been applied to allow "any any" traffic to and from the codecs.
- No, there is no firewall between video codecs and external hosts.

5. Does your organization require a demarc extension?

- No
- Yes

What room will it be moving to? (name of room, floor, building, etc.)

What is the distance from the demarc to the room in which the equipment will be placed?
(e.g. 50 feet)

Will there be any need for core drilling through regular walls or fire walls (cinder block, etc.)? If yes, please explain:

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If you have any questions about this form, see the [site survey faq](#) (*this link will open in a new browser window or tab*)

Section 5: Real-Time Video Setup

1. Does your organization currently have real-time video hardware installed?

- No
- Yes

Number of "cart" OR single-codec integrated systems:

Complete the following table indicating the number and software version of each category/brand of video system.

Brand	# of Devices	Software Version
Lifesize - High Definition	<input type="text"/>	<input type="text"/>
Polycom - Standard Definition	<input type="text"/>	<input type="text"/>
Polycom - High Definition (HDX Series)	<input type="text"/>	<input type="text"/>
Tandberg - Standard Definition	<input type="text"/>	<input type="text"/>
Tandberg - High Definition	<input type="text"/>	<input type="text"/>

Number of "full mesh" rooms:

Codec Software Version:

Controller Software Version:

2. Does your organization have plans to expand the number of installed real-time video devices in the next 12 months?

- Yes, we plan to add codecs to our real-time video capabilities.
- No, we plan to keep real-time video offerings as they are now.
- No, we plan to decommission some real-time video codecs with no plans to replace them.
- No, we plan to move from full mesh systems to single codecs (thus decreasing the number of codecs).

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[Review Responses -->](#)

If you have any questions about this form, see the [site survey faq](#) (this link will open in a new browser window or tab)